



March 24, 2020

To Our Valued Customers:

During these unprecedented times we are working to keep our staff and families healthy and safe while preserving our business on a daily basis. Beginning Friday March 27th, 2020 our Decorative Showroom will be open by appointment only. Our industrial area and will call desk will be open to will call orders only. Our receptionist will be here daily to direct all phone calls to our sales staff in both areas, and emails for questions and orders are welcomed.

A portion of our team members will be working from home via emails, however we will have adequate staff to answer your questions as well as assist in selections of products. We ask that you email or call your orders in prior to coming to pick up, giving our warehouse adequate time to pull these orders and have ready for you. We will continue to deliver all orders, no charge for orders of \$ 75.00 or more and for a delivery charge of \$ 15.00 for any order not totaling \$ 75.00.

We appreciate your continued support during this uncharted period. At this point most of our major vendors are shipping product in a timely manner, and we are able to receive information when requested. Each day we are experiencing vendors being forced to close due to local government regulations.

Thank you for all your patience thru this temporary change. Please be assured we will do everything possible to offer our best customer service, and will return to our "NORMAL" hours and sales operation as soon as possible.

Wishing good health thru these unsettling times.

Sarah Hildebrandt and Martha Merwin and the Entire Clyde Family

A large, stylized signature in a cursive font, likely representing the 'CH' monogram from the company logo, positioned in the bottom right corner of the page.